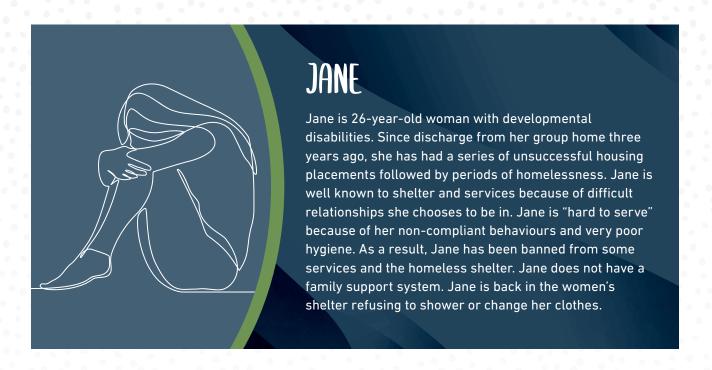
Practice analysis PUTTING TRAUMA AND VIOLENCEINFORMED PRINCIPLES INTO PRACTICE

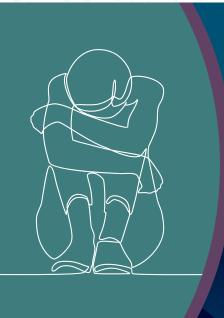
Meet Jane and Marie. Read their stories and identify if there is implicit bias in the way they are described. Reflect on how you might re-tell each story to change the language.

What might services providers do to support them, using trauma and violence-informed approaches?

Two sample analysis are on the next two pages to show one person's ideas and possible rewrites. You might see other elements and interpret the stories in other ways.



implicit bias	CHANGE THE LANGUAGE	TVI PRINOPLES
"unsuccessful housing placements" suggest that Jane is to blame when homeless	Jane has not been able to secure housing and has had homelessness	There is a reason for Jane's behaviour
"difficult relationships she choose to be in" implies that it is her fault she is in a difficult relationship	She has experienced some difficult relationships	Ask how to make it safer for her
"hard to serve" suggests it is her fault she has trouble accessing services and that she had to be "banned"	Services are not meeting her needs	Spend time connecting
"non-compliant" she won't do what we want her to do	We have not yet figured out how to help her	Give her options and listen carefuly
"refuding to shower or change her clothes" Jane is a problem for the shelter	We want to understand what she is trying to tell us	Recognize the strength it took her to get to you



MARIE

Marie is a 32 year old woman who relocated from Cameroon to a more isolated NWT community several years ago with her then partner who was working for a local contractor. Her first language Is French. Marie is very withdrawn, will not meet shelter worker eyes, and is evasive of any questioning. She does not connect with other women and seems to not be eating. Shelter staff feel she is unappreciative of their efforts to engage her and tend to leave her on her own. Marie's time in the shelter is coming to an end soon.

IMPUICIT BIAS	CHANGE THE LANGUAGE	TVI PRINOPLES
"Is withdrawn and will not meet shelter workers" suggests that Marie is uncooperative	Shelter staff haven't connected with Marie yet	Welcome Marie who is so far from home
"is evasive of any questloning" Implies she is not being honest	Language may be an issue or she may not fully trust us	Find an interpreter who speaks French
"does not connect and isn't eating" Implies she is not friendly or social	Marie is far from home and her language	Spend time connecting
"unappreclative of their efforts" suggests resertment of her by shelter staff	Staff are not sure if thew have been helpful	Ask what food she likes
"Marle's time in shelter is coming to an end soon" sounds like "good riddance"	Staff are working to put next steps into place with Marie	Recognize the strength it took her to get to you